

## Maintenance



### Recommended Cleaners

XL Brands All Purpose Cleaner, Hillway Direct Neutral Cleaner, Spartan Chemicals Green Solutions All Purpose Cleaner, Spartan Chemicals Clean by Peroxy, Johnson Stride, Taski Profi and/or Bona Stone, Tile & Laminate Floor Cleaner

Do not use products such as Pine-Sol, Bleach, Clorox Soft Scrub, Fabuloso, Mop & Glo, Mr. Clean, Murphy's Oil Soap, etc. These products will damage the finish on the flooring and create unsatisfactory conditions.

### Recommended Finishes

XL Brands Matte Finish, XL Brands 18 Gloss Finish, XL Brands 25 Gloss Finish, Hillway Direct Matte, Hillway Direct Satin, Hillway Direct Gloss, Spartan Chemicals Green Solutions Floor Seal & Finish and/or Johnson Carefree Matte

Roppe Northern Timbers is a low maintenance product that does not require waxes or finishes. The application of a wax or finish will not cause damage to the product. Roppe considers this a low maintenance product when there are no waxes or finishes applied. Anytime a finish is applied to the product, the maintenance routine and program will change to the requirements of the finish applied. Always use thoroughly cleaned untreated mops for maintenance of the tile. Do not use Kerosene, Gasoline, Naphtha and/or other solvents to clean tile.

The use of Northern Timbers in an area such as a classroom or office environment in which chairs with castors will be used, it is extremely important to reduce the amount of debris around the area of the chair castor and feet. People tend to shuffle or roll continuously and this debris can cause damage to the flooring. The chair castors should also be inspected regularly for damage and cleaned as necessary. We also would recommend a smooth chair pad where appropriate.

### Initial Maintenance

- Allow 72 hours after installation for proper curing of the adhesives
- Remove any coverings used for floor protection after installation prior to cleaning
- Sweep, dust mop and/or vacuum floor to remove any dirt or particulates accumulated on the floor
- Use a clean mop with clean water and a solution of selected neutral pH cleaner or for large areas use an Auto Scrubber with White Pads and a solution of selected neutral pH cleaner by preparing cleaner according to directions on bottle for a medium duty cleaning
- Do not use vacuums with a beater bar or electric brooms with hard plastic bottoms and no padding as this may cause discoloration, scratching and loss of gloss

### Daily Maintenance

- Sweep, dust mop and/or vacuum floor to remove any dirt or particulates accumulated on the floor
- Remove any spills or other large deposits of dirt and / or debris

### Weekly Maintenance

Keep in mind, if the appearance of the flooring becomes unacceptable; this procedure may require completion more frequently to provide acceptable appearance.

- Sweep, dust mop and/or vacuum floor to remove any dirt or particulates accumulated on the floor
- Use a clean mop with clean water and a solution of selected neutral pH cleaner or for large areas use an Auto Scrubber with White Pads and a solution of selected neutral pH cleaner by preparing cleaner according to directions on bottle for a medium duty cleaning
- Do not use vacuums with a beater bar or electric brooms with hard plastic bottoms and no padding as this may cause discoloration, scratching and loss of gloss

## Maintenance



The use of a highly alkaline, highly acidic or solvent-base cleaners or products will remove color from the flooring or degrade the flooring prematurely. **DO NOT** use sweeping or cleaning agents containing oil or solvents. **DO NOT** allow the solution to work its way beneath the flooring which could result in an adhesive failure. **Caution:** When wet, flooring will become slippery; therefore, use the appropriate warning signs on the floor to eliminate foot or other traffic.

### Floor Protection Devices

- Use appropriate floor protection devices for resilient flooring on all furniture or fixtures
- Roppe recommends all furniture placed on flooring have contact points with a minimum diameter of 1” and contain a smooth Stainless Steel, Teflon or Felt pad for contact
- Roppe recommends all furniture placed on the flooring containing castors to have a minimum of 1” wide flat surfaces at the contact point
- Roppe recommends all rolling chairs have castors designed for resilient flooring that are not damaged. It is also recommended to use a chair pad designed for resilient surfaces
- Dragging or improperly moving furniture or equipment across the surface of the tile can cause permanent damage.
- Place walk-off mats at outside entrances manufactured with non-staining backs to prevent discoloration

### Maintenance Products

These products are available from various sources and information can be found via search on the internet or by contacting the following.

- XL Brands products by phone at 1-888-530-2259 and on the internet at [www.xlnorth.com](http://www.xlnorth.com)
- Hillway Direct products by phone at 1-877-356-6748 and on the internet at [www.1877floorguy.com](http://www.1877floorguy.com)
- Diversy Distributors by phone at 1-262-631-4001
- Spartan Chemicals Distributors by phone at 1-800-537-8990 and on the internet at [www.spartanchemical.com](http://www.spartanchemical.com)